

Welcome to **hassle free** home delivery with convenient **text alerts!**

Know when to expect
the delivery of your new
furniture or mattress!



Harlem
🏠 Furniture

Here's what to expect:

You'll receive a text confirmation with a link that contains delivery information and your estimated delivery time frames.

3 DAYS

before your scheduled delivery

You will receive a text from Sam, our Chatbot confirming name, delivery date and delivery address.

▶ **Please respond YES to confirm.**

1 DAY

before your scheduled delivery

You will receive a text from Sam with your estimated 3-hour delivery window.

▶ **Please respond YES to confirm.**

Your actual delivery time may vary due to traffic or weather. Delivery times are routed based on geographical locations and we are unable to accept time requests.

▶ Day of Delivery

You will receive a text from Sam once the delivery team starts the route. A link will be included to track real-time throughout the day.

Sam will also keep you updated on the delivery team's progress throughout the day. Your actual delivery may vary due to traffic or weather.